

DELIVERY

- We deliver Australia wide and are continually working on our rates. When a metro customer purchases online from any state in the country the final price will be based on the wines selected plus the cost of the courier, which will be displayed at the end of the purchase process.
- We aim to have all orders ready for shipping within 24 hours of receiving an online order. We expect our courier service to have an order delivered within 7 days of the order being placed online.
- Should your order goes missing, or is damaged, between dispatch and delivery, we will send you a replacement order as soon as We can. If we are unable to dispatch replacement goods within 7 days we will offer a full refund. For these purposes, delivery takes place when products are left at the delivery address specified in your order.
- Our courier may require a proof of age identification check if they deem it reasonable at the time, they are making the delivery.
- If your order is undeliverable, we will contact you to arrange for re-delivery. We may charge you a fee for any re-deliveries.
- Risk of damage, loss or deterioration to the product passes to you on delivery.
- Title to the product remains with EF until we receive the full price of the product from you in cleared funds.